

Public Comments Received for Case Number: 2025-00257
Response Monday, September 22, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

Received through Public Comments

Sunday, September 21, 2025

From: tim moore

City: louisiana

State: KY

Zip: 41230

Comments:

Cant afford anymore rate hikes

Public Comments Received for Case Number: 2025-00257
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Thank you for your interest in this matter.

Received through Consumer Services Saturday, September 20, 2025

From: Pamela Mitchell
City: Shelbiana
State: KY
Zip: 41562

Comments:

I make 1200 a month
I have never missed a bill or had to pay half
I litterly had to sell my home and land
Because these people thru a sur charge on just whenever they like
And they say i supposed to pay more than the bill is
Well why fo t they be jonest with people
Who can barley afford to live
So i will fo what i have to do to never use this theiving corrupted company again who has ask
for two raises that add up over a 10 percent raise
How is anyone just allowed to do that
When i went and got i heap to help me they just eat that up and charged me more
So i hope this crooked company has to pay people back they lie they still and i bet if u had
someone in there that know what they are doing it could be fair to us all
Instead they are celebrating an over a billion doller month

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Thank you for your interest in this matter.

Received through Consumer Services Saturday, September 20, 2025

From: Vicki Spencer
City: Martin
State: Kentucky
Zip: 41649

Comments:
Kentucky Power 2025-00257

I find it very difficult to pay huge electricity bills to Kentucky Power Company. At this time, I am splitting my monthly power bills into 2 payments. My power bills have become outrageous. I am not personally getting an increase in my bi-weekly paycheck. I do not understand how the PSC and Kentucky Power expect the average (fixed income and working poor) working person to pay these ridiculous power bills. There is no competition, so the rates continue to climb. Kentucky Power makes regular fuel adjustments and has just added a securitization surcharge with approval from the PSC and Kentucky General Assembly. Kentucky Power has increased the rate twice within the past five years following approval from the PSC (see below):

- 1) PSC approved an increase in January 2024 of 5.66% (based on internet)
- 2) PSC approved an increase in 2021 of 15.46% (based on internet)

Many in my area will have to decide whether or not to buy food, medicine or pay their power bill. We are all at the mercy of the PSC. Please do not approve the 15% increase now or in future. As a business Kentucky Power should not be able to pass on all costs of doing business to their customers.

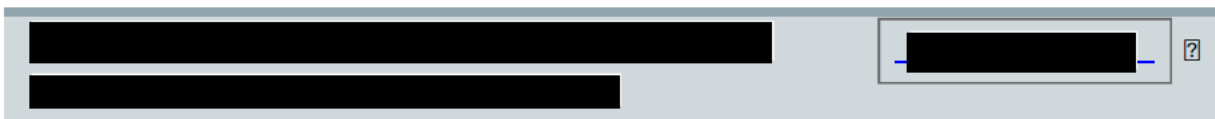
From: [PSC Public Comment](#)
To: ["Jennifer Hampton"](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 22, 2025 8:19:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Jennifer Hampton [REDACTED]
Sent: Sunday, September 21, 2025 9:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power



To whom it may concern:

Please do not approve the rate increase for AEP Kentucky Power. We are drowning here while they are turning record profits.

We don't have another choice in EKY. Kentucky Power has a MONOPOLY! If a utility company has a monopoly, there should be more restrictions to stop the abuse of rate increases and the fact that the PSC is approving these rate increase is shameful. As a monopoly they should be required to use those record profits for upkeep. If they want a rate increase, it should be comparable to the buying power of the dollar.

We need more utility options or solar assistance.

You are not taking into account the people this affects. I'm highly disappointed in the board members that approve these increases.

I beg you to not approve an increase. Not even a partial increase. Kentucky Power requested an increase before and was approved for half so now they are requesting another large increase so you'll approve half and in the end they get what they originally wanted but getting it half at a time. We are not ignorant to this.

I ask that you deny the increase and put restrictions into place to protect us.

Best regards,

Jennifer Hampton

[REDACTED]

[REDACTED], Pikeville, KY 41501

From: [PSC Public Comment](#)
To: [Kim chaffins](#)
Subject: RE: Case#2025-00257
Date: Monday, September 22, 2025 8:19:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Kim chaffins [REDACTED]
Sent: Saturday, September 20, 2025 12:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case#2025-00257

[REDACTED] [REDACTED] ?

I am writing about the increase rates proposed by AEP for my area. I live in Louisa, KY. I worked in welfare 30 years and some of those times we didn't. LHEAP program. If you think the poor people are the only one needing help then you are fooled. The working poor are poorer than them. Because they get help and the working do not. People are Starving doing without vital food and medicines because of this. It seems AEP has no heart and absolutely apparently has not done a budget on minimum wage , or had kids and trying to buy gasoline to get back and forth to work. Because Factor in a \$500-1000 electric bill monthly and you will see a starving family. This is ludicrous. I know nothing I say means anything. But our KY government, lawmakers, representatives should be ashamed for not taking up for the people that elected them. Passing the blame saying they Can't is no excuse. If they can't then get out of office and let someone else. They apparently can afford that or have big bank accounts or inherited grandparents money. I don't know but this is a horrible injustice to the people of Eastern Ky. It makes me sick, physically sick as well. Yes, they say get money saving HVAC, have you priced one \$8000 the cheapest my 87 year old widow mother had to get One and now she can't get her hearing aids. I'm so over trying to worry every month how

much my electric bill and I know everyone else is as well.

Please help us. Please

Kim Chaffins



Louisa, Ky 41230

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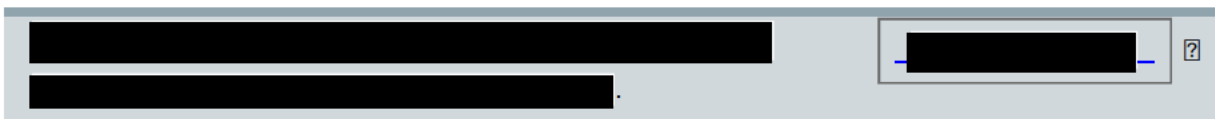
From: [PSC Public Comment](#)
To: ["Gerald Dyson"](#)
Subject: RE: Case Number 2025-00257: AEP Rate Hike
Date: Monday, September 22, 2025 8:19:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Gerald Dyson [REDACTED]
Sent: Saturday, September 20, 2025 1:05 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2025-00257: AEP Rate Hike



To whom it may concern,

My name is Gerald Dyson. I am a native of Olive Hill and a history professor at Kentucky Christian University in Grayson and I am writing to express my strenuous opposition to the proposed rate increase by AEP.

Many families here in Carter County struggle to get by as it is between limited employment opportunities, inflation, and a litany of social problems that face Kentuckians. At my own home, the thermostat is set so that the air conditioning doesn't come on until the temperature reaches 77 degrees. We paid \$148 on our last bill. The previous one was nearly \$200. This despite the fact that we cook with gas and mainly rely on fans for cooling. Shall we pay an additional 15% to keep the house at 77 degrees?

AEP's profits and even their modernization efforts should not come at the expense of some of the nation's poorest people. I ask that you reject this rate hike for the sake of the

people of Eastern Kentucky.

Thank you for your time and consideration.

Best regards,

Gerald Dyson, PhD

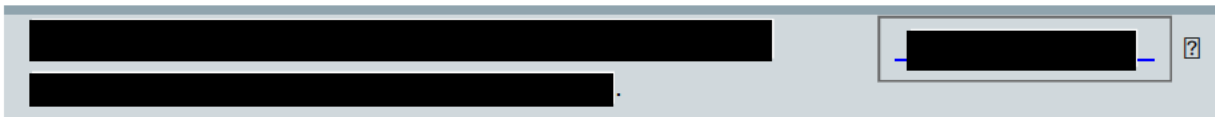
From: [PSC Public Comment](#)
To: ["James Marcum"](#)
Subject: RE: Public Comment on Case No. 2025-00257 Kentucky Power Rate Increase
Date: Monday, September 22, 2025 8:18:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: James Marcum [REDACTED]
Sent: Friday, September 19, 2025 7:29 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comment on Case No. 2025-00257 Kentucky Power Rate Increase



Dear Kentucky Public Service Commission,

My name is James Marcum, and I reside at [REDACTED] Catlettsburg, KY in Boyd County. I am writing to express my deep concern and strong opposition to the proposed 14.9% rate increase by Kentucky Power in Case No. 2025-00257.

This rate hike is not reasonable, and it is certainly not sustainable. Since 2010, our electric bills have risen at nearly twice the rate of inflation. If approved, this increase will push our costs even further beyond what working families and retirees can bear. It will be devastating to our region.

Kentucky Power has repeatedly cited population decline as justification for raising rates. Yet out of the 20 counties they serve, 19 are projected to lose significant population by 2050—according to the University of Kentucky's projections. These numbers are public, widely available, and should be central to any responsible business planning:

- Breathitt: -51%
- Floyd: -44.4%

- Clay: -41.6%
- Carter: -32.5%
- Martin: -33%
- Pike: -26.3%
- Knott: -25.6%
- Perry: -22%
- Greenup: -21.1%
- Leslie: -29.5%
- And many more...

Only Rowan County is projected to grow (+18.5%). Boyd County, where I live, is projected to decline by 8.7%—but I believe that can be reversed with smart investment and community support.

Kentucky Power must right-size its business model to reflect these realities. You cannot continue to raise rates on a shrinking customer base and expect economic recovery. This trajectory punishes those who remain, and it undermines the future of Eastern Kentucky.

I urge the Commission to reject this rate increase and demand a more responsible, community-minded approach from Kentucky Power. Our region deserves better.

Sincerely,

James Marcum

A black rectangular box redacting the signature of James Marcum.

Catlettsburg, KY 41129

From: [PSC Public Comment](#)
To: ["Marti Moore"](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 22, 2025 8:18:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Marti Moore [REDACTED]
Sent: Friday, September 19, 2025 5:53 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power

[REDACTED] [REDACTED] ?

We are senior citizens living in Louisa, KY. I am writing to ask you to please not allow the rate hike Kentucky Power is asking for! Our electric bills have dramatically increased since our power plant was closed. Last winter was the highest bills we have ever had in the 16 years we have lived in our current home. This county has a lot of poor people and it is mind boggling that they are doing this to us yet again! Please protect us from this robbery!

Let us know if there is anything further we can do to stop this. Do we need to sign anything or come to an in person meeting?

Nelson and Marti Moore

[REDACTED]

Louisa, KY 41230

[REDACTED]

[REDACTED]

[Sent from Yahoo Mail for iPad](#)

From: [PSC Public Comment](#)
To: [BryanBenedetti](#)
Subject: RE: Public Comment – Case No. 2025-00257 (Kentucky Power)
Date: Monday, September 22, 2025 8:17:00 AM
Attachments: [image001.png](#)

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: BryanBenedetti [REDACTED]
Sent: Friday, September 19, 2025 5:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comment – Case No. 2025-00257 (Kentucky Power)



Dear Kentucky Public Service Commission,

My name is Bryan Benedetti, and I am a resident of Pikeville in Pike County, Kentucky. I am writing to express my strong opposition to the proposed 14.9% rate increase for residential customers filed by Kentucky Power (AEP).

Electricity is a basic necessity, and this significant rate hike would place an unfair burden on households already struggling with rising costs for housing, food, and healthcare. Eastern Kentucky has faced repeated natural disasters, economic challenges, and population decline—now is not the time to increase utility costs on hardworking families.

My power bill has already doubled since I moved to Kentucky three years ago, from around \$250 per month to just over \$500 per month. Another rate hike of any kind, especially one as drastic as 14.9% is unacceptable and untenable. With my Bachelor's degree, my current bill without the hike is 25% of my income. Once I complete my Master's degree, it will be around 12% (which percentage would be lower if I worked anywhere besides Eastern Kentucky). My wife, with a doctorate, is paying 8% of her take-home pay currently without a hike. Furthermore, if I did not have at least a bachelor's degree (which is about 73% of Kentuckians, and even more when focused on Eastern Kentucky), my current power bill would be 100% of my take-home income. (I

know because I work as a case manager with many people without a degree, helping them find employment or further their education). Any rate hike is economic suicide for Kentucky. Finding other solutions is absolutely imperative.

I also happen to know that public housing in many of Kentucky's counties is on a two-year waiting list. This speaks to a much broader economic and social issue. Taxpayers are subsidizing housing for so many Kentuckians. With rate hikes, this calls for even more subsidies from the taxpayer, which they cannot afford to give. This will lead to an even higher rate of homelessness, drug addiction, crime, imprisonment, and overall cost for Kentucky, which it cannot afford.

Kentucky Power customers have already seen multiple rate increases in recent years. Passing on the costs of infrastructure projects, storm recovery, and corporate decisions to already overburdened ratepayers is unjust. AEP, as a profitable parent company, should be expected to absorb more of these costs rather than shifting them entirely to consumers.

I urge the Commission to deny this proposed rate increase and to ensure that utility rates remain fair, affordable, and equitable for all Kentuckians. Rates need to be lower, not higher. Otherwise, Kentuckians need much higher wages, lower prices on commodities, and reduced inflation on the dollar. Please protect residential customers and prioritize economic stability in our region.

Sincerely,



Bryan Benedetti

[REDACTED]

Pikeville, KY 41501

[REDACTED]

Sent with [Proton Mail](#) secure email.

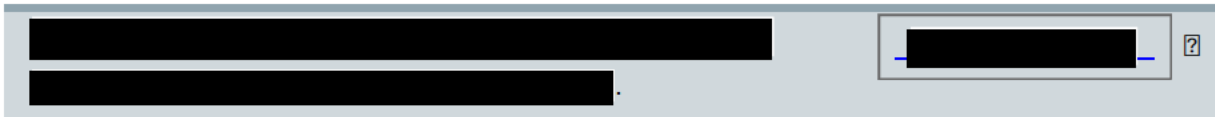
From: [PSC Public Comment](#)
To: ["Joe Stanley"](#)
Subject: RE: Case No. 2025-00257
Date: Monday, September 22, 2025 8:17:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Joe Stanley [REDACTED]
Sent: Friday, September 19, 2025 4:02 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257



Shame on them.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power Complaint.
Date: Monday, September 22, 2025 8:17:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Office of Governor Beshear [REDACTED]
Sent: Wednesday, September 17, 2025 8:34 AM
To: Tutt, Rosemary (PSC) [REDACTED]
Subject: Kentucky Power Complaint.



Please see below.

Constituent information:

Kayla Tackett

[REDACTED]
[REDACTED]
[REDACTED]

Kite, KY 41828-8902
Knott

Kayla Tackett, Sep 16, 2025, 12:33 PM

Hello, My name is Kayla Tackett, and I am a concerned citizen in Knott County, Kentucky, who grew up here and am now attempting to raise a family here which is seeming to be impossible. As a daughter and granddaughter of coal miners who worked to mine the coal for electricity, I feel that we are being punished for living in eastern Kentucky. My husband and I are both nurses working to provide a living for our family of two children, and the price for our electricity is astonishing. For the last 3 months, I have paid an electricity bill of \$400. We live in a one story home less than 2000 square feet where we have had our home evaluated for savings on

electricity. We strive to decrease our electricity usage monthly. The fees that continue to be approved for Kentucky Power is ridiculous. I am an educated individual who understands that prices have increased but when we look around and see no one paying the bill prices we are, I am sickened. I requested Kentucky Power come to check my meter to determine if the usage was correct. I was told today by an individual from Kentucky Power that there would be a \$50 charge for them to drive to my home and run a test on the meter! \$50?!? After I have already paid \$1200 in the last just 3 months to them for electricity. AND.. they are requesting higher rates on the power. If this continues to get approved, I'm not sure how eastern Kentucky will survive. In comparison when reviewing the increases you have allowed, last August I used 100 MORE kilowatts and my bill was \$100 more this August. That is RIDICULOUS! If you want people to move out of eastern Kentucky, just buy our homes and allow us to move, but this must be stopped. This is robbery and abandonment from our elected officials. I feel at this point a law suit should be initiated against Kentucky Power due to the corruption against eastern Kentucky. As a nurse working to provide care in eastern Kentucky, I will never see any type of retirement other than the one I've worked on for myself, but Kentucky Power will be basking in theirs as we continue to pay astronomical bills to get terrible service. This is shameful and a disgrace. Thank you, Kayla Tackett

* * *

FirstName: Kayla

LastName: Tackett

Address1: [REDACTED]

Address2:

City: Kite

State: KY

ZipCode: 41828

County:

PhoneNumber: [REDACTED]

EmailAddress: [REDACTED]

Type: Correspondence

Name: IP Address

Value: [REDACTED]

Subject: Kentucky Power Complaint.

--

Marci L. Hatchell

Constituent Service, Case Worker

Office of Governor Andy Beshear

700 Capital Ave

Frankfort Ky 40601

[REDACTED]

[REDACTED]

From: [PSC Public Comment](#)
To: ["Nancy Edmond"](#)
Subject: RE: Case #2025-00257 Kentucky Power
Date: Monday, September 22, 2025 8:16:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Nancy Edmond [REDACTED]
Sent: Thursday, September 18, 2025 11:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257 Kentucky Power

[REDACTED]

[REDACTED]

Nancy Edmond
[REDACTED]
Ashland, KY 41101
[REDACTED]

I oppose Kentucky Power making any more rate increases. The rates are already too high. We have a 2100 sq ft home, 3 small bedrooms, 2 baths. We cook with gas, gas water heater, gas dryer, gas furnace & gas logs. Hate to think what our bill would be if all electric. They shut down an electric plant at Louisa and now they want us to pay for their mistake.. Very Sincerely yours Nancy Edmond

KENTUCKY
POWER

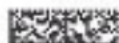
Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Amount due on or before **\$269.00**
October 1, 2025

Bill mailing date is Sep 9, 2025

SERVICE ADDRESS: GARY R EDMOND, [REDACTED]

CY 08



MSP 144
80035755



GARY R EDMOND

ASHLAND KY 41101-4813

Notes from KPCO:

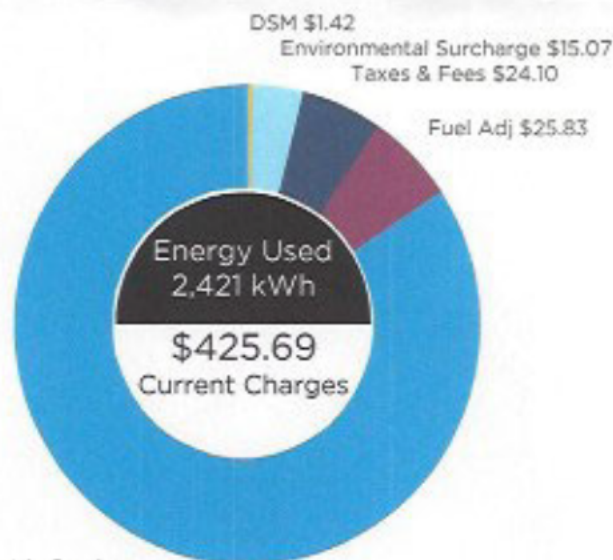
Your Budget Payment Plan amount due is **\$269.00**. The amount due would be based on your Current Charges of **\$425.69** if you were not on the Budget plan. Any accumulated balance will be billed on your anniversary month in **July**. Please see the line item charges for your accumulated balance.

Usage History (kWh):



Current bill summary:

Billing from 08/09/25 - 09/08/25 (31 days)



Methods of Payment

- kentuckypower.com
- PO Box 371496
Pittsburgh, PA 15250-7496
- 1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-800-572-1113
Outages: kentuckypower.com/outages
or 1-800-572-1113

Please tear on dotted line.

Turn over for important information!

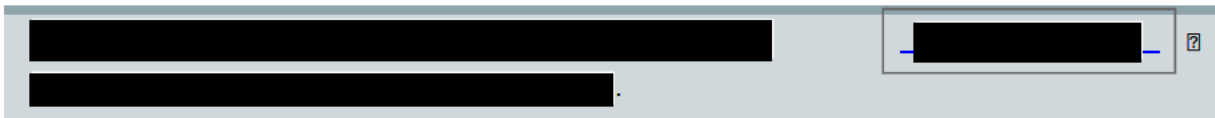
From: [PSC Public Comment](#)
To: [lollipopmld](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 22, 2025 8:15:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: lollipopmld [REDACTED]
Sent: Friday, September 19, 2025 3:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power



Hello, my name is Mechele Deffinbaugh, I live in Grayson, Kentucky (Carter County). I am reaching out letting you know that this almost 15% increase is disgusting! It's outrageous and it can't happen! I am a struggling single mother, I can barely keep food on my table. I know there are many like me, and more even worse off. It's time to actually start taking care of ALL the people of Kentucky and not just ones that live in the bigger cities. I for one am tired of being looked over like I don't matter because I'm from a small town. Take care of us!

Thank you
Mechele Deffinbaugh

Sent from my Verizon, Samsung Galaxy smartphone

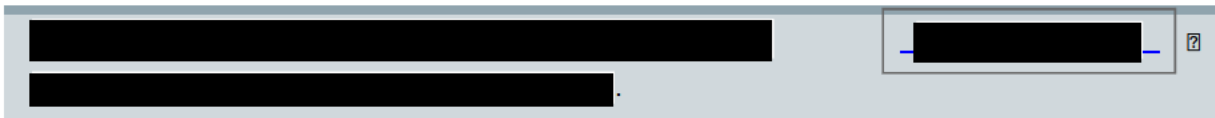
From: [PSC Public Comment](#)
To: [Nancy Hall](#)
Subject: RE: Case #2025-00257
Date: Monday, September 22, 2025 8:15:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Nancy Hall [REDACTED]
Sent: Thursday, September 18, 2025 7:41 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



To whom this may concern;

We are already on budget billing. It has risen from 275 to 345 currently. We also spend money on natural gas to offset heating cost and for outages. We are not rich people and can't pay any more money.

Thank you,
Nancy Hall

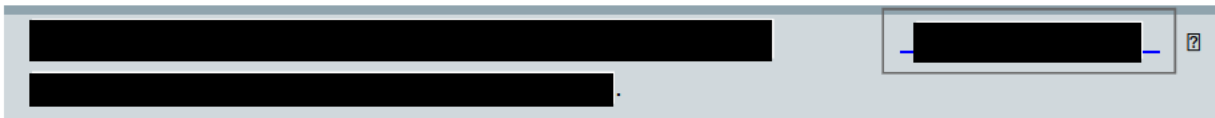
From: [PSC Public Comment](#)
To: ["B C"](#)
Subject: RE: Case number 2025-00257
Date: Monday, September 22, 2025 8:14:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: B C [REDACTED]
Sent: Thursday, September 18, 2025 12:50 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



No to rate increase to electric company. I want to know how rich they need to be? People scrapping penny's together every month trying to survive. While they live high on the hog, disgusting!! If the gas, electric and water companies didn't have a monopoly they wouldn't be able to make people suffer every month. Pay bills, get medicine or buy food, choices seniors and people in general should not have to choose between. I'm not the only one suffering every month to pay bills!!!!
Sent from my iPhone

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Hector Garcia
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Katie M Glass
Stites & Harbison
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